



FUEL & CONVENIENCE STORE REPORT CARD

Q3 2019

Fuel and Convenience Store Quality Rankings in Cleanliness, Coffee, Customer Service, Outdoor Lighting, Restrooms, and Overall Experience.



REGULAR	173
PLUS	203
SUPREME	233
SERVICE CENTER	

METHODOLOGY

For **GasBuddy's Top 101 Fuel and Convenience Brands**, GasBuddy examined more than 2 million ratings and reviews submitted in the GasBuddy app from July 1 - September 30, 2019, focusing on the overall experience category.

The remainder of the report examines station ratings and reviews data in the GasBuddy app from the same timeframe, dividing brands into five segments based on the total number of retail locations.

- 1 4,000+
- 2 1,000 - 3,999
- 3 250 - 999
- 4 50 - 249
- 5 30 - 49

Categories for each segment include cleanliness, coffee, customer service, outdoor lighting, restrooms, and overall experience.



**Segments are classified based on the number of U.S. locations listed on GasBuddy.*

GasBuddy's Top 101 Fuel and Convenience Brands

The Top 101 is compiled using ratings and reviews data submitted in the GasBuddy app between July 1 - September 30, 2019, focusing on the overall experience category. GasBuddy considered fuel and convenience brands with a minimum of 30 locations.

		Standing	Brand Name	Average Rating (out of 5 stars)
		1.	Buc-ee's	4.87
	▲ 1	2.	Twice Daily	4.75
	▲ 1	3.	Kwik Trip	4.66
	▲ 4	4.	Wawa	4.64
		5.	QuikTrip	4.59
	▲ 6	6.	Maverik	4.56
		7.	BellStores	4.56
	▲ 5	8.	Sheetz	4.55
		9.	Gate	4.50
	NEW!	10.	Hele	4.49
	▼ 9	11.	Holiday Oil	4.43
	▲ 4	12.	Love's	4.43
	▲ 2	13.	QuickChek	4.43
	▲ 4	14.	Meijer	4.43
	▼ 5	15.	Byrne Dairy	4.43

▲ ▼ Change in standing from Q2 2019

TOP 101 LIST (continued)

16.	Hy-Vee	44.	Pride	73.	Quik Stop
17.	Weigel's	45.	Certified	74.	7-Eleven
18.	RaceTrac	46.	Town Pump	75.	Toot'n Totum
19.	PS Food Mart	47.	Alta Convenience	76.	CountryMark
20.	Kelley's Market	48.	Bucky's	77.	Liberty
21.	Thorntons	49.	Royal Farms	78.	Lassus Handy Dandy
22.	On The Run (St. Louis)	50.	High's of Baltimore	79.	Chevron
23.	Kum & Go	51.	Loaf 'N Jug	80.	Raceway
24.	Parker's	52.	Kwik Fill	81.	Love's Country Stores
25.	Ricker's	53.	Giant	82.	Huck's
26.	J & H Family Stores	54.	Duchess	83.	76
27.	Stewart's Shops	55.	Kangaroo	84.	ARCO
28.	Cumberland Farms	56.	Enmarket	85.	Yesway
29.	United Dairy Farmers	57.	Kwik Shop	86.	SuperAmerica
30.	Casey's	58.	Road Ranger	87.	Marathon
31.	Irving	59.	MAPCO	88.	Shell
32.	Flying J	60.	Corner Store	89.	Turkey Hill
33.	Amoco	61.	Cenex	90.	Mobil
34.	Rutter's	62.	Rotten Robbie	91.	Westar
35.	GetGo	63.	Mickey Mart	92.	BP
36.	Roady's Truck Stops	64.	Tesoro	93.	Aloha
37.	NOCO Express	65.	Break Time	94.	E-Z Mart
38.	Holiday	66.	Family Express	95.	Exxon
39.	Pilot	67.	Speedway	96.	VP Racing Fuels
40.	Murphy USA	68.	Kwik Serv	97.	Fastrip
41.	Spinx	69.	Sinclair	98.	Sunoco
42.	Flash Foods	70.	MotoMart	99.	CEFCO
43.	Fastrac Markets	71.	Circle K	100.	Stripes
		72.	Phillips 66	101.	Conoco

How did your brand perform? For more information, contact pages@gasbuddy.com

BRANDS WITH MORE THAN 4,000 LOCATIONS



OVERALL



1. Chevron



2. Marathon



3. Shell



4. Mobil



5. BP



CUSTOMER SERVICE



1. Chevron



2. Marathon



3. Shell



4. Mobil



5. Exxon



CLEANLINESS



1. Chevron



2. Mobil



3. Shell



4. BP



5. Exxon



OUTDOOR LIGHTING



1. Chevron



2. Shell



3. BP



4. Exxon



5. Mobil



COFFEE



1. Marathon



2. Exxon



3. Shell



4. Chevron



5. Sunoco



RESTROOMS



1. Chevron



2. Mobil



3. Shell



4. BP



5. Marathon

Data from July 1 - September 30, 2019

BRANDS WITH 1,000 – 3,999 LOCATIONS



OVERALL



1. Casey's



2. Murphy USA



3. Cenex



4. Speedway



5. Sinclair



CUSTOMER SERVICE



1. Casey's



2. Murphy USA



3. Cenex



4. Sinclair



5. Circle K



CLEANLINESS



1. Casey's



2. Murphy USA



3. Cenex



4. Sinclair



5. 76



OUTDOOR LIGHTING



1. Casey's



2. Murphy USA



3. Circle K



4. Speedway



5. ARCO



COFFEE



1. Casey's



2. Speedway



3. Circle K



4. 7-Eleven



5. Murphy USA



RESTROOMS



1. Casey's



2. Cenex



3. Murphy USA



4. Sinclair








5. Phillips 66

Data from July 1 – September 30, 2019

BRANDS WITH 250 – 999 LOCATIONS








OVERALL

1.  Kwik Trip
2.  Wawa
3.  QuikTrip
4.  Maverik
5.  Sheetz








CUSTOMER SERVICE

1.  Kwik Trip
2.  QuikTrip
3.  Wawa
4.  Maverik
5.  Sheetz








CLEANLINESS

1.  Kwik Trip
2.  Wawa
3.  Maverik
4.  QuikTrip
5.  Sheetz








OUTDOOR LIGHTING

1.  Kwik Trip
2.  Wawa
3.  QuikTrip
4.  Sheetz
5.  Maverik








COFFEE

1.  Wawa
2.  Kwik Trip
3.  QuikTrip
4.  Sheetz
5.  Cumberland Farms



RESTROOMS

1.  Kwik Trip
2.  Maverik
3.  Wawa
4.  Sheetz
5.  QuikTrip

Data from July 1 – September 30, 2019

BRANDS WITH 50 – 249 LOCATIONS



OVERALL

1. Twice Daily
2. BellStores
3. Gate
4. Meijer
5. QuikChek



CUSTOMER SERVICE

1. Twice Daily
2. Hy-Vee
3. Gate
4. Weigel's
5. BellStores



CLEANLINESS

1. Twice Daily
2. Hy-Vee
3. BellStores
4. Gate
5. Weigel's



OUTDOOR LIGHTING

1. Twice Daily
2. Weigel's
3. BellStores
4. Hy-Vee
5. Gate



COFFEE

1. Twice Daily
2. Hy-Vee
3. BellStores
4. Gate
5. Stewart's Shops



RESTROOMS

1. Twice Daily
2. Gate
3. Weigel's
4. Hy-Vee
5. Stewart's Shops

Data from July 1 – September 30, 2019

BRANDS WITH 30 – 49 LOCATIONS



OVERALL



1. Buc-ee's



2. Hele



3. Holiday



4. Kelley's Market



5. PS Food Mart



CUSTOMER SERVICE



1. Buc-ee's



2. Hele



3. Holiday



4. Parker's



5. Kelley's Market



CLEANLINESS



1. Buc-ee's



2. Holiday



3. Hele



4. Fastrac Markets



5. Parker's



OUTDOOR LIGHTING



1. Buc-ee's



2. Holiday



3. On The Run - St. Louis



4. Fastrac Markets



5. Parker's



COFFEE



1. Buc-ee's



2. J&H Family Stores



3. Ricker's



4. On The Run - St. Louis



5. PS Food Mart



RESTROOMS



1. Buc-ee's



2. On The Run - St. Louis



3. J&H Family Stores



4. Parker's



5. Kelley's Market

Data from July 1 - September 30, 2019